

# JUMP



## **Bicycle Mechanic San Francisco, CA**

### **About JUMP**

[JUMP](#) (a Social Bicycles project) is building the future of urban mobility: shared electric bikes that are the quickest, most enjoyable, and most empowering way to get around a city. Cheaper than most public transit and faster than cars in traffic, JUMP e-bikes are game-changers for local transportation. JUMP currently has systems in the San Francisco Bay Area and Washington DC, and we have plans to expand to at least five major US cities in the next year. Our goal is to transform cities, making them more sustainable, equitable, and livable through electric mobility.

To make this vision a reality, we need to grow our team. We place tremendous value on our company's roots and culture: a mix of ingenuity, controlled chaos, hard work, and sense of purpose. This is a great opportunity to join a rapidly growing team shaping the future of transportation.

### **About the Role**

We are currently seeking Bike Mechanics to help manage and grow our electric bike share fleets in the San Francisco Bay Area. JUMP seeks professionals who are passionate about making SF a better place to live and bike, care about customer service, and can help us continually improve our program's efficiency. JUMP's team will train all hires on technical aspects of our bike share hardware and technology. Mechanics will work on bicycle repair and troubleshooting, including mechanical and electrical systems. Mechanics will assist in rebalancing bicycles throughout the system, and perform related tasks. Candidates with bicycle shop experience encouraged. Please respond with resume and cover letter.

### **Responsibilities**

- Inspect and evaluate bicycles for safety, function, and cleanliness
- Complete repairs in timely manner by following instructions
- Prioritize maintenance activities and seek efficiencies between tasks
- Log all maintenance activity in software through computer or tablet
- Navigate JUMP's operations software
- Work under the guidance of the Fleet Manager
- Keep an updated inventory of items used in shop
- Maintain clean and organized tools and workspaces
- Drive large van alone and with other staff, loading/unloading bicycles to rebalance system on occasion
- Ride an electric bicycle and tricycle with trailer to load/unload bikes on occasion
- Adhere to all safety protocol
- Assist with bicycle assembly

### **Experience and Skills**

- 1+ years experience as a bike mechanic preferred
- Ability to assemble, disassemble, and identify different components and tools
- Ability to prioritize and follow instructions from other staff
- Mechanical and technical aptitude, ability to creatively and collaboratively solve problems
- Comfort driving a large van preferred and comfort riding a bicycle required
- Valid driver's license and clean driving record preferred, with ability to pass MVR check preferred (no more than 1 moving violation in the past three years)
- Basic computer skills
- Flexible availability for occasional work on weekends
- Comfortable with fast-paced response times for repairs and active warehouse/shop
- Excellent time management and organization skills

- Ability to lift up to 70 lbs; stoop, bend, and stand for long periods
- Strong communication skills, positive attitude
- Ability to be both self-directed and work well in a collaborative team environment
- Interpersonal skills: maintain confidentiality, keep an open mind, be patient
- Excitement and interest in bike sharing is a must!
- Note: The above statements are intended to describe the general nature and level of work being performed by people assigned to this position. They are not an exhaustive list of all responsibilities, duties, and skills required. All personnel may be required to perform duties outside of their normal responsibilities in order to meet the ongoing needs of the organization.

Please submit resumes to [sf@jumpmobility.com](mailto:sf@jumpmobility.com).

**Job Type:** Hourly, full-time

**Payment:** Commensurate with experience

#### **Equal Opportunity Employer**

It is the policy of Social Bicycles (SoBi) to provide employment opportunities without regard to race, color, religion, creed, ethnicity, national origin, alienage, citizenship status, age, marital status, partnership status, disability, sexual orientation, gender (sex), military status, prior record of arrest or conviction (except as permitted by law), predisposing genetic characteristics, or status as a victim of domestic violence, sexual offenses and stalking, and to maintain an environment free of harassment on any of the above-noted grounds, including sexual harassment or retaliation. SoBi strongly encourages diverse candidates to apply.