

JUMP



Fleet Technician San Francisco, CA

About JUMP

[JUMP](#) (a Social Bicycles project) is building the future of urban mobility: shared electric bikes that are the quickest, most enjoyable, and most empowering way to get around a city. Cheaper than most public transit and faster than cars in traffic, JUMP e-bikes are game-changers for local transportation. JUMP currently has systems in the San Francisco Bay Area and Washington DC, and we have plans to expand to at least five major US cities in the next year. Our goal is to transform cities, making them more sustainable, equitable, and livable through electric mobility.

To make this vision a reality, we need to grow our team. We place tremendous value on our company's roots and culture: a mix of ingenuity, controlled chaos, hard work, and sense of purpose. This is a great opportunity to join a rapidly growing team shaping the future of transportation.

About the Role

We are currently seeking Bike Share Fleet Technicians to help manage and grow our electric bike share fleets in the San Francisco Bay Area. JUMP seeks professionals who are passionate about making SF a better place to live and bike, care about customer service, and can help us continually improve our program's efficiency. JUMP's team will train all hires on technical aspects of our bike share technology. Fleet Technicians will rebalance bicycles throughout the system and perform minor repair and related tasks. Candidates with commercial or personal driving experience (with a clean record) and comfort riding bicycles encouraged. Please respond with resume and cover letter.

Responsibilities

- Perform routine inspection, maintenance, and redistribution of customer bicycles in the city of San Francisco.
- Operate, load, and unload a large van to help move bikes around JUMP's service area.
- Maintain a safe and efficient work environment by following safe work practices and procedures.
- Perform routine bicycle maintenance, cleaning, and minor repairs as necessary.
- Identify, document, and recover bikes requiring in-shop repair.
- Log maintenance activity in software through wireless tablet.
- Engage with and respond to customers in the field.
- Assist with bicycle assembly.

Experience and Skills

- Comfort driving a large van and comfort riding a bicycle required
- Valid driver's license and clean driving record required (no more than 1 moving violation in the past three years). Must be able to pass MVR check.
- Knowledge of San Francisco and Bay Area geography and street layout preferred
- Flexible availability, including early morning, night, and weekend shifts preferred
- Mechanical and technical aptitude. Previous bicycle or mechanical experience preferred
- Comfortable with fast-paced response times for repairs and driving
- Ability to lift up to 70 lbs. and to stoop, bend, and stand for extended periods of time
- Ability to be both self-directed and work well in a collaborative team environment
- Excellent time management and organization skills
- Strong communication skills and positive attitude
- Excitement and interest in bike sharing is a must!

Job Type: Hourly, full-time

Payment: Commensurate with experience

Please submit resumes to sf@jumpmobility.com.

Equal Opportunity Employer

It is the policy of Social Bicycles (SoBi) to provide employment opportunities without regard to race, color, religion, creed, ethnicity, national origin, alienage, citizenship status, age, marital status, partnership status, disability, sexual orientation, gender (sex), military status, prior record of arrest or conviction (except as permitted by law), predisposing genetic characteristics, or status as a victim of domestic violence, sexual offenses and stalking, and to maintain an environment free of harassment on any of the above-noted grounds, including sexual harassment or retaliation. SoBi strongly encourages diverse candidates to apply.