



Bike Share Fleet Technician JUMP DC - A Social Bicycles Project

[JUMP DC](#) launched the world's first dockless, electric-assist bike share system in Washington DC this September. JUMP bikes are game-changers in urban mobility: cheaper than public transit and way faster than a car in DC traffic. Our goal is to transform sustainable transportation globally, starting right here in DC. This is a great opportunity to join a fast-growing, innovative company.

We currently have an opening for a Bike Share Fleet Technician to help manage our electric bike share fleet in Washington DC. JUMP seeks a professional who is passionate about making DC a better place to live and bike, cares about customer service, and can help us continually refine our program's efficiency.

JUMP DC's team will train all hires on technical aspects of our innovative bike share technology. Fleet techs will report to the Operations Manager who will oversee all aspects of day-to-day operations and staff. Candidates with commercial or personal driving experience (with a clean record) will be prioritized for the position. Please respond with resume and cover letter.

Job Duties

- Drive large van and loading/unload bicycles to rebalance system
- Manage system logistics, maintain system assets
- Inspect, clean, repair, and rebalance bicycles
- Navigate JUMP's operations software
- Engage and respond to customers' and city government's needs

Experience and Skills

- Comfort driving a large van
- Valid driver's license and clean driving record required (no more than 1 moving violation in the past three years)
- Flexible availability, including early mornings, nights, and weekends
- Mechanical and technical aptitude. Previous bicycle, mechanical experience preferred
- Comfortable with fast-paced response times for repairs and driving, and active warehouse/shop environment
- Ability to lift up to 70 lbs; stoop, bend, and stand for long periods
- Strong communication skills, positive attitude
- Ability to be both self-directed and work well in a collaborative team environment
- Interpersonal skills: maintain confidentiality, keep an open mind, be patient
- Excitement and interest in bike sharing is a must!

Job Type: Contract-to-hire

Payment: \$17 per hour

Please submit resumes to jobs@socialbicycles.com

Equal Opportunity Employer

It is the policy of SoBi to provide employment opportunities without regard to race, color, religion, creed, ethnicity, national origin, alienage, citizenship status, age, marital status, partnership status, disability, sexual orientation, gender (sex), military status, prior record of arrest or conviction (except as permitted by law), predisposing genetic characteristics, or status as a victim of domestic violence, sexual offenses and stalking, and to maintain an environment free of harassment on any of the above-noted grounds, including sexual harassment or retaliation.

SoBi strongly encourages diverse candidates to apply.