



SOBI LONG BEACH AMBASSADOR

Job Description

About Social Bicycles

Social Bicycles builds the next generation of urban mobility: bicycle sharing systems that are smarter and faster to deploy than traditional bicycle sharing programs. Instead of using expensive docks, Social Bicycles builds 'smart bicycles' with on-board GPS and GSM connectivity, integrated electronic locking mechanisms, and dedicated solar and dynamo power sources. Putting the technology of bicycle sharing onto the bicycle itself creates a system that is less expensive, more scalable, and more flexible.

SoBi Long Beach, which launched this summer in Long Beach, NY, is seeking a motivated and independent Ambassador to provide customer service support and light bicycle maintenance.

About The Job

Your responsibilities will include:

- enrolling new members along the boardwalk;
- fielding customer service questions and troubleshooting issues (via email, phone, and in person);
- performing light maintenance on system equipment (e.g., swapping batteries, performing safety checks on and evaluating the condition of bicycles, maintaining cleanliness of stations);
- aiding in redistribution of bicycles, if needed.

Requirements:

- mechanical aptitude;
- experience in customer service preferred;
- can lift up to 60 lbs; cycle up to 10 miles per day; stoop, bend, and stand for long periods;
- good written and oral communication skills;
- work-hard, can-do attitude with a strong independent work ethic;
- Ability to manage priorities and focus on critical tasks;
- comfortable with "on-call" responses to user issues;
- local primary residence is a plus.

Expected hours:

- Saturday 11-6; Sunday 11-6; Tuesday or Wednesday 11-6.

Compensation:

- Part-time compensation negotiable based on experience.

To apply:

- drop us a cover letter and resume at longbeach@socialbicycles.com if you are interested.