



System Technician Job Description

About Social Bicycles

Social Bicycles builds the next generation of urban mobility: bicycle sharing systems that are smarter, cheaper, and faster to deploy than traditional bicycle sharing programs. Instead of using 'smart racks', Social Bicycles builds 'smart bicycles' with on-board GPS / GSM connectivity and an integrated electro-mechanical lock. Our team of mechanical engineers, electrical engineers, industrial designers, and software engineers produce every aspect of our industry-leading bike share platform in-house. Social Bicycles is expanding rapidly, with 30 programs and counting across the United States, Canada, and Australia.

We are a growing team of urban aficionados, engineering wizards, transportation wonks, and cycling devotees. We place tremendous value on our Company's roots and culture: a mix of ingenuity, controlled chaos, hard work, and sense of purpose. All candidates should have the experience, competence, and enthusiasm to dive in headfirst and rapidly solve complex, exciting, and complicated problems. This job opportunity offers a unique chance to join a small team and make a big impact.

As System Technician, you will coordinate and be responsible for on-site project visits and the assembly, maintenance, and repair of bicycle share equipment. You'll be instrumental in implementing and maintaining SoBi bike share systems. You will be working closely with launch managers, client support specialists, and the product team.

Primary Responsibilities

- Assist with assembly, maintenance, and repair of bicycle fleets and related equipment, troubleshooting and devising solutions as needed.
- Travel to SoBi bicycle sharing systems to complete repair and installation projects as needed.
- Train local operations teams on bike assembly and maintenance.
- Complete all work in a professional, efficient, and timely manner.
- Complete reporting as required, ensuring that all reporting is accurate, complete, and timely.
- Adhere to scheduled assignments and schedules.
- Follow all required procedures and policies.
- Assist in maintaining an OSHA compliant workplace, following any required work safety rules.
- Maintain a positive relationship with all co-workers.
- Must be willing to travel; extensive travel required (>50% of the time).
- Other duties as assigned.

Experience and Skills

- Bachelor degree desired
- 2 years of relevant work experience preferred
- Experience as a bicycle mechanic preferred

Position Requirements

- Excitement and interest in bicycles is a must.
- Excellent analytical and problem solving skills.
- Ability to lift up to 50 pounds; stoop, bend, and stand for long periods of time.
- Willingness and ability to work outdoors, year-round, in most weather conditions.
- This position may require hours which exceed 8 hours per day and/or 40 hours per week.



Equal Opportunity Employer

It is the policy of SoBi to provide employment opportunities without regard to race, color, religion, creed, ethnicity, national origin, alienage, citizenship status, age, marital status, partnership status, disability, sexual orientation, gender (sex), military status, prior record of arrest or conviction (except as permitted by law), predisposing genetic characteristics, or status as a victim of domestic violence, sexual offenses and stalking, and to maintain an environment free of harassment on any of the above-noted grounds, including sexual harassment or retaliation.

SoBi strongly encourages diverse candidates to apply.

Drop us a note at jobs@socialbicycles.com if you are interested.